

NOTICE MEFF 35/2025

Connectivity test Documentation, BME Group's Back-up Data Center migration.

MEFF

6 August 2025



Following the Notice regarding BME Group's Back-up Data Center migration, we would like to inform all customers about the details of the upcoming scheduled failover test. This test is designed to enhance the resilience and continuity of BME services and ensuring proper connectivity from the customers side after the mentioned migration.

Purpose of the Test

Over the past 18 months, the BME secondary datacenter has been successfully migrated from Plaza de la Lealtad to Equinix MD6 building in Alcobendas. Additionally, several carrier lines have been transitioned from Telefónica to Verizon, and essential hardware lifecycle upgrades have been completed. These initiatives are part of ongoing efforts to increase service resilience and ensure readiness for future requirements.

The upcoming test is intended to validate business continuity processes by confirming seamless failover from the primary site (Las Rozas) to the secondary site (Alcobendas).

Planned Activity

On Sunday **21 September**, between **09:00 and 19:00h**, the network team will temporarily disable the carrier lines at the Las Rozas site for all customers. This action will trigger a failover to the secondary datacenter located in Alcobendas.

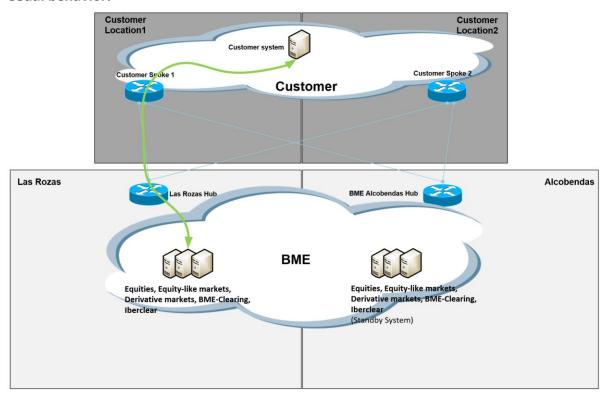
During this window, customers will be able to verify connectivity to Bolsas y Mercados Españoles (BME) services, simulating a carrier or customer router outage at the primary location.

Between **11:00** and **15:00h**, the BME systems included in the scope of the test — **Equity and Equity-like markets**, **Derivative markets**, **BME Clearing and Iberclear** — will be available for access and testing.

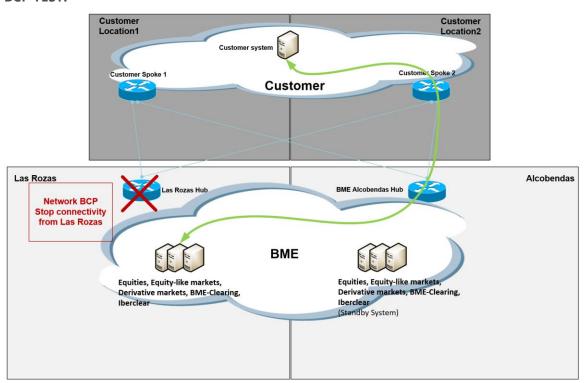
After **16:30h**, a fallback to the primary datacenter in Las Rozas will be performed, and all carrier lines will be re-enabled. At this point, full redundancy will be restored and the test will be considered complete.



Usual behavior:



BCP TEST:



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Customer Actions Required

No changes or actions are required from customers in preparation for the failover test, as the process is designed to be fully transparent. However, all customers are requested to verify their connectivity to Bolsas y Mercados Españoles (BME) systems between **11:00 and 15:00** on the day of the test, ensuring that all required services are accessible as expected.

Important Note: All participants must ensure that connectivity is restored to the Las Rozas datacenter once the test is completed. Even during the failover window, connectivity should be limited to Las Rozas. Any persistent connections or routing to Alcobendas beyond the test window are not supported.

Customers are kindly requested to notify the BME Helpdesk once testing is complete, confirming either successful connectivity or reporting any issues or disruptions encountered during the test period.

The BME Helpdesk can be reached at <u>tech.helpdesk@grupobme.es</u> or by phone at +34 91 709 55 00.

BME appreciates the cooperation and support of all customers as these important measures are undertaken to strengthen infrastructure and service reliability.

Kind regards,



Schedule

• 09:00-Initiate Failover to Alcobendas

The network team will begin by disabling all carrier lines at the Las Rozas site. This will trigger the automatic failover process, redirecting all network traffic to the secondary datacenter in Alcobendas. The transition is designed to be seamless and should not require any intervention from customers.

• 10:00-10:30- Start All BME Applications

During this window, all critical BME applications and services — **Equities and Equity-like markets, Derivative markets, BME Clearing and Iberclear** — will be started and made available from the Alcobendas datacenter. The technical teams will monitor the startup process to ensure all systems are operational and ready for customer testing.

• 11:00-Notify Customers of Test Availability

Once all applications are confirmed to be running, the BME Helpdesk will send a notification to all customers, informing them that the failover is complete and that all systems are available for connectivity and functionality testing from the secondary site.

• 11:00-15:00- Customer Testing and Verification

Customers are invited to verify connectivity and access to all required BME services during this period. Customers should check that all applications function as expected and report the results to the BME Helpdesk. Any issues or anomalies encountered should be reported immediately for investigation and resolution.

• 15:00-End of Customer Test Window

At the conclusion of the testing window, the BME Helpdesk will inform all customers that the official test period has ended. Customers should ensure that all feedback and test results have been submitted by this time.

• 15:30-16:30 Fallback to Las Rozas and Restore Redundancy

The network team will initiate the fallback process, re-enabling all carrier lines at the Las Rozas datacenter and restoring full network redundancy. This process will return all services to their standard operational state.

• 16:30-18:30- Post-Fallback Customer Verification

After the fallback is complete, customers are encouraged to verify once again that all services are accessible and functioning correctly from the primary datacenter. Any issues identified during this period should be reported to the BME Helpdesk for immediate attention.



• 19:00 -Test Completion

The test will officially conclude at 22:30. All systems should be fully operational, and normal service will resume. A summary of the test results and any follow-up actions will be communicated to customers as needed.



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